

## **IMPORTANT SAFETY RECALL – IMMEDIATE ACTION REQUIRED** **Brower Equipment Top Hatch Incubator**

Brower Equipment is voluntarily recalling its Model THI20 (Version 2) Top Hatch Incubator which was shipped from Brower's factory from January of 2009 through September of 2010. Although Brower is not aware of any defect in this incubator, it has been involved in 3 fires. Therefore, out of an abundance of caution, Brower is recalling this product. If you have the Brower Model THI20 (Version 2) identified below, stop using it immediately and contact Brower for a replacement base.

### IDENTIFYING THE RECALLED INCUBATOR

Model THI20 (Version 2) has a second motor for turning. To identify which version you have, with the base in the upright position, look down at the crank arm. The crank arm on THI20 (Version 2) has a snap fit onto the motor and there is NO screw holding it in place. See Illustration A. THI20 (Version 1)—not subject to recall—has a crank arm held in place with a screw. See Illustration B.

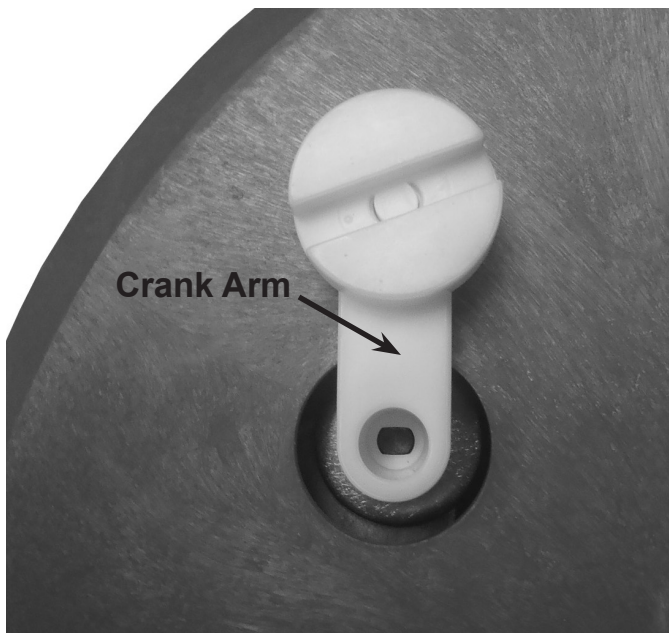


Illustration A

If you do not see the screw in the crank arm, this should be THI20 Version 2 -- Subject to recall.

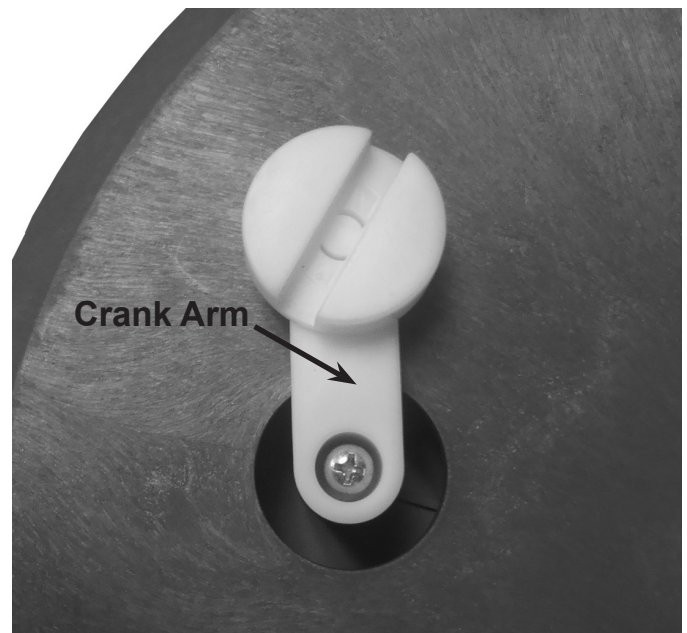
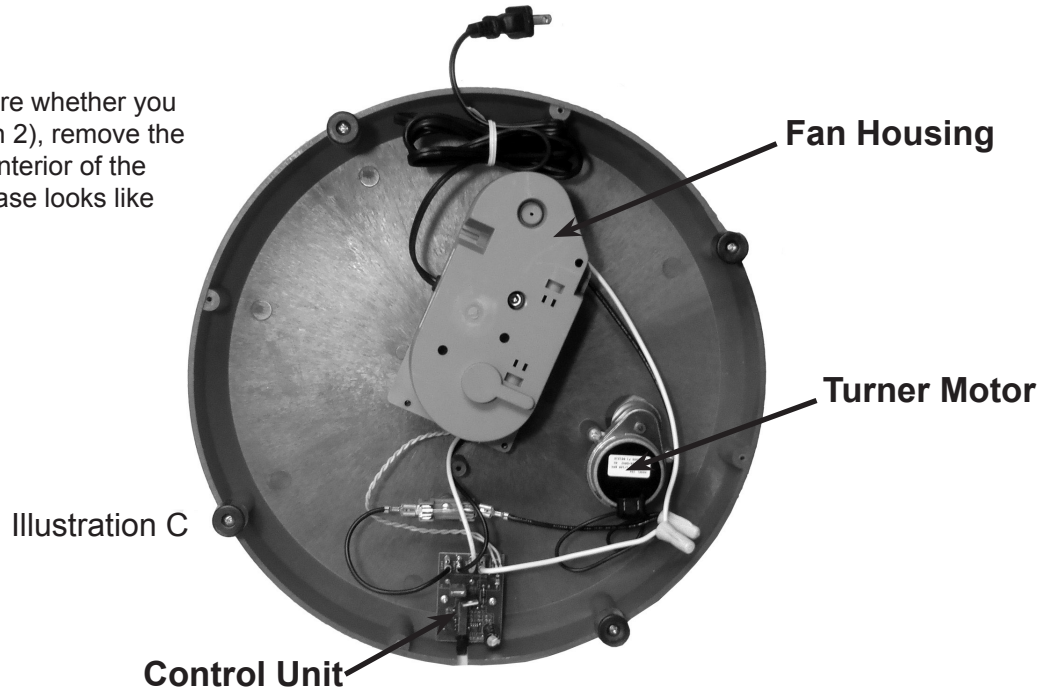


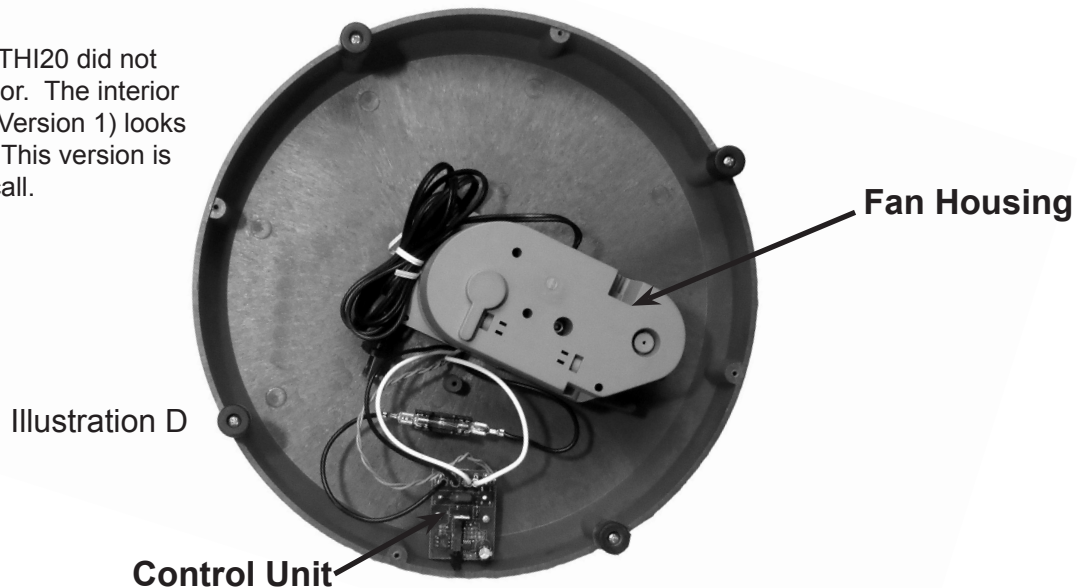
Illustration B

If you do see the screw in the crank arm, this should be THI20 Version 1 -- NOT subject to recall.

If you are still not sure whether you have THI20 (Version 2), remove the bottom cover. The interior of the THI20 (Version 2) base looks like Illustration C.



Version 1 of Model THI20 did not have the turner motor. The interior of the THI20 base (Version 1) looks like Illustration D. This version is NOT part of this recall.



#### HOW TO FIX VERSION 2

When we stopped shipping THI20 (version 2) in September of 2010, we started shipping Model THI30. Model THI30 has been tested and approved by CSA according to both CSA and UL standards. The base from Model THI30 will fit your THI20 incubator tray (Part No. THI202). Likewise, the turning rack (THI74), the wire floor (THI75), the tower (THI203) and the cover (THI73) used on THI20 can be used with our THI30 base .

To obtain our model THI30 base assembly, you must contact Brower by calling us at 800-553-1791 or email us at sales@hawkeyesteel.com. After you contact us, we will send you a postage paid return envelope. Remove the control and the crank arm from your THI20 base (see Illustration C) and return it with your name, address, phone number, email address and information on where you purchased your original incubator. When we receive the control and crank arm, we will send you, free of charge, a THI30 base which will be fully assembled and complete.

If you have any questions or concerns, please contact us at the phone number or email address listed above. Do not contact the company who sold you this incubator.

We appreciate your cooperation and apologize for any inconvenience.

Brower